OcNOS™

Open Compute
Network Operating System

Product Lifecycle End of Sale and End of Life

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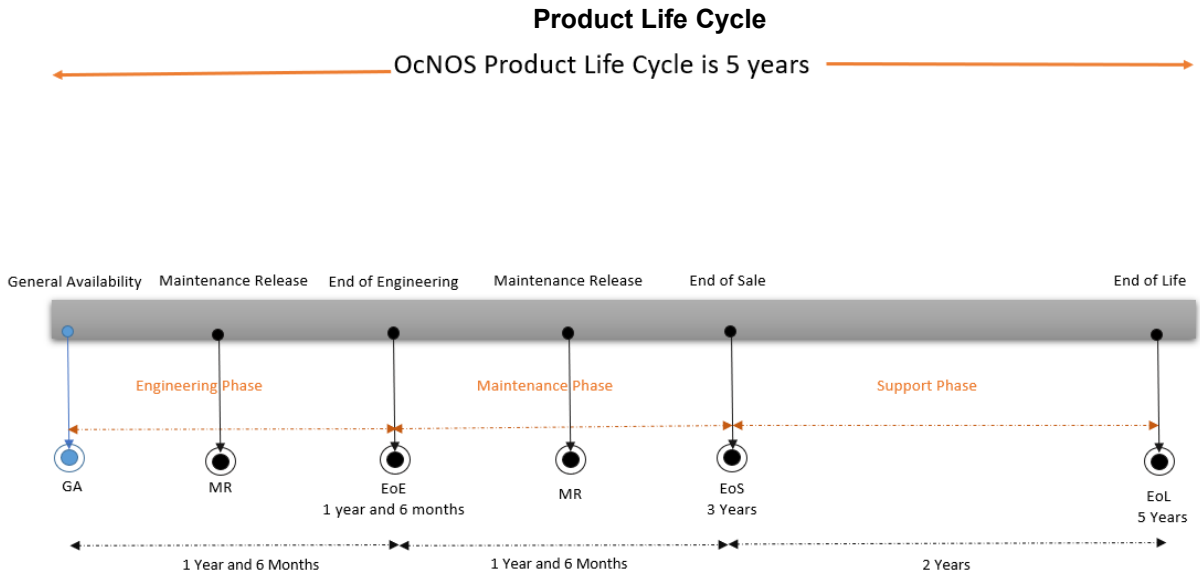
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Introduction

This document describes the OcNOS software release life cycle, and its end-of-engineering, end-of-sale and end-of-life policies.

End of Sale and End of Life Process

Every OcNOS release will have a lifecycle of 5 years from the general availability as shown in the following figure:



End of Sale and End of Life Definitions

General Availability

IP Infusion provides new features and new platform support in addition to bug fixes. The OcNOS software comes ready for deployment anywhere in customer networks where their features and functionality of the release are of value. General Availability (GA) releases are stable releases that have gone through a complete QA test cycle, including regression, scalability, interoperability and long-term stability testing. These deployment- ready releases provide advanced software capabilities on the latest available commercial off-the-shelf (COTS) platforms.

Maintenance Release

IP Infusion will address issues identified in a particular GA release via a Maintenance Release (MR). Typically, MRs are delivered 60-90 days after the GA release. Based on the number of incoming defects subsequent MRs are scheduled if necessary.

Engineering Phase

During the engineering phase both the internal found defects and customer found defects will be delivered via MRs.

Maintenance Phase

During the maintenance phase IP Infusion will deliver customer found defects via MRs.

End of Sale

The last date on which purchase orders and support services can be placed for the affected product.

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Support Phase

During the support phase the customers will receive support for the affected IP Infusion product. Software upgrade is required for bug fixes.

End of Life

After this date, the product is no longer actively maintained, and users are generally encouraged to migrate to newer releases.

For a detailed Product Lifecycle EoS/EoL description, view: https://www.ipinfusion.com

Product Lifecycle Disclaimer

Software enhancements, feature updates, and improvements are subject to the availability and supportability of the underlying hardware and platform.

- Once a platform has been declared End of Sale (EoS), any platform-dependent software enhancements will no longer be possible.
- During the active lifecycle of a product, software enhancements may be provided; however, their implementation will be dependent on the capabilities and limitations of the supporting hardware.
- Customers should consider hardware specifications, compatibility, and lifecycle status when planning for product upgrades or enhancements.

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