

Introducing the Support Framework for OcNOS CP

Unlock the full potential of your product with IP Infusion's Support Framework for OcNOS CP. Designed to enhance the control plane functionality of your product, our support framework ensures seamless integration, comprehensive support, and continuous innovation tailored to your specific needs.

Development Phase

Empower your development team with in-depth knowledge of OcNOS architecture. IP Infusion offers specialized training programs to help your team master OcNOS CP. Through a customized Statement of Work (SOW), we can provide professional services to enhance the control plane functionality of OcNOS CP, aligning it perfectly with your product requirements.

Full Product Lifecycle Support

Experience unparalleled support throughout your product's lifecycle with OcNOS CP. Choose from our tailored support options to ensure your network operates at peak performance:

1. **Using x86 to Recreate Scenarios:** When issues arise, our TAC team will replicate the problem using our OcNOS CP x86 control plane simulation. We will analyze the issues and provide detailed reports back to your development team, ensuring swift and effective resolution.
2. **COTS Platform or Reference Platform:** Select a standard COTS platform that closely matches your product requirements and is already supported by OcNOS. Our TAC team will reproduce reported issues on this platform and offer root cause analysis (RCA), workarounds, and fixes as needed.

Updates, Upgrades, and Long Term Support

Stay ahead of the curve with our comprehensive support offerings. IP Infusion provides regular updates and upgrades as part of our standard support packages. For those requiring extended support, we offer long-term support options and enhanced support contracts tailored to meet your specific Service Level Agreement (SLA) requirements.

Why Choose IPI's Support Framework for OcNOS CP?

By partnering with IP Infusion, you gain access to a robust support system that not only addresses your current needs but also anticipates future challenges. Our Support Framework for OcNOS CP is designed to ensure your product remains reliable and efficient, providing you with the competitive edge you need in the market.

Choose IP Infusion's Support Framework for OcNOS CP for creating a cutting edge networking product to meet the demands of today and tomorrow.

ABOUT IP INFUSION

IP Infusion is a leading provider of open network software and solutions for carriers, service providers and data center operators. Our solutions enable network operators to disaggregate their networks to accelerate innovation, streamline operations, and reduce Total Cost of Ownership (TCO). Network OEMs may also disaggregate network devices to expedite time to market, offer comprehensive services, and achieve carrier grade robustness. IP Infusion network software platforms have a proven track record in carrier-grade open networking with over 500 customers and over 10,000 deployments. IP Infusion is headquartered in Santa Clara, Calif., and is a wholly owned and independently operated subsidiary of ACCESS CO., LTD. Additional information can be found at <http://www.ipinfusion.com>

© 2024 IP Infusion, Inc. All rights reserved. IP Infusion is a registered trademark and the ipinfusion logo and OcNOS are trademarks of IP Infusion, Inc. All other trademarks and logos are the property of their respective owners. IP Infusion assumes no responsibility for any inaccuracies in this document. IP Infusion reserves the right to change, modify, transfer, or otherwise revise this publication without notice.